



Winnipeg Regional Health Authority  
Office régional de la santé de Winnipeg  
Caring for Health À l'écoute de notre santé

650 Main Street  
Winnipeg, Manitoba  
R3B 1E2 CANADA  
TEL: 204| 926.7000  
FAX: 204| 926-7007  
www.wrha.mb.ca

650, rue Main  
Winnipeg (Manitoba)  
R3B 1E2 CANADA  
TÉL: 204| 926.7000  
TÉLÉC: 204| 926-7007  
www.wrha.mb.ca

April 25, 2012

BY MAIL

CBC  
541 Portage Ave  
Winnipeg MB R3B 2G1

Attention: Joanne Levasseur

Dear Madam:

Re: Your request for access to information under Part 2 of  
*The Freedom of Information and Protection of Privacy Act:*  
(Our File No. 2012-174)

This is to confirm that, on April 13, 2012, the Winnipeg Regional Health Authority received your request for access to the following records:

**2012-174**

"Left without being seen" rates, by hospital, for the last 3 years.

We have interpreted your request to mean the following:

The left ER without being seen rates, by hospital, for the last 3 years.

I am pleased to inform you that your request for access to these records has been granted in full as follows:

Hospital	2009/2010	2010/2011	2011/2012
Concordia	9.8%	7.5%	7.5%
Grace	9.0%	10.5%	13.0%
HSC Adult	8.7%	7.9%	10.7%
HSC Childrens	3.3%	2.3%	1.7%
Misericordia Health Centre	8.0%	7.5%	6.1%
St. Boniface	6.1%	7.3%	8.8%
Seven Oaks	4.8%	3.1%	4.9%
Victoria	10.0%	8.4%	6.2%

The term ER includes the following:

1. Emergency Departments within the six acute care facilities,
2. Children's Hospital,
3. Misericordia Urgent Care Centre, and
4. All scheduled ER visits.